



# Privacy Policy

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**Last Updated:** October 14, 2025

## 1. Who We Are

We are Digital & eConsultants Middle East North Africa (MENA), and we are committed to protecting your personal data.

## 2. What Data We Collect

We may collect the following personal data:

- Name, email address, phone number
- IP address and device information
- Any data you submit via forms (e.g., contact, registration, CV, feedback)

## 3. Why We Collect Your Data

We use your data to:

- Provide and improve our services
- Respond to your inquiries
- Send updates or marketing (only with your consent)
- Ensure website security and performance

## 4. Legal Basis for Processing

We process your data based on:

- Your consent
- Our contractual obligations
- Legal requirements
- Legitimate interests (e.g., improving user experience)

## 5. How We Protect Your Data

We use secure servers, encryption, and access controls to protect your data. Only authorized personnel can access it.



## **6. Sharing Your Data**

We do not sell your data. We may share it with:

- Service providers (e.g., hosting, analytics)
- Legal authorities if required by law
- Partners only with your consent

## **7. Your Rights**

You have the right to:

- Access your data
- Correct or delete your data
- Withdraw consent
- Object to processing
- File a complaint with the UAE Data Office

To exercise these rights, contact us at: [Support@decmena.com](mailto:Support@decmena.com)

## **8. Cookies**

We use cookies to improve your experience. You can manage cookie preferences via our banner.

## **9. Data Retention**

We retain your data only as long as necessary for the purposes stated above.

## **10. International Transfers**

Our website is hosted on servers located in Europe. This means your personal data may be transferred outside your country. We ensure that such transfers comply with the UAE, KSA and Qatar PDPL by applying appropriate safeguards, including hosting in jurisdictions with adequate data protection standards.

## **11. Contact Us**

For questions or concerns, reach out to:

Email: [Support@decmena.com](mailto:Support@decmena.com) | Phone: [+961 3 633553](tel:+9613633553)

Address: Jabra Building, 2<sup>nd</sup> Floor, Kaslik street, Jounieh, Lebanon